



July 1, 2008

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, SW Room TW-B204
Washington, DC 20544

RE: TRS Consumer Complaint Log Annual Report

Docket #03-123

Dear Ms. Dortch,

Communication Access Center for the Deaf and Hard of Hearing, Inc. (CAC) respectfully submits its Consumer Complaint Logs as it relates to the provision of Video Relay Services (VRS) and IP Relay.

Please feel free to contact Bill Schwall (bschwall@cacdhh.org) or myself at 810-239-3112 with any questions regarding this report.

Sincerely,

Debra L. MacLean

Debra L. MacLean
COO

dmaclean@cacdhh.org

Communication Access Center for the Deaf and Hard of Hearing
1505 W. Court St., Flint, MI 48503-4720
810-239-3112 * 810-239-1606 (fax) * www.cacdhh.org (email)